

Notice of NC replacement in relation to the termination of servomotor service support

We would like to thank you for your continued patronage.

Regarding the TOSNUC800 and TOSNUC777.2 series NC controllers, which you have patronized for many years, it has been a long time since the start of design and manufacturing, and the parts that make up the servo motors (MFA series) used for each feed axis have become difficult to obtain, and we have been unable to complete repairs in some cases.

Although we have been trying to provide replacement parts in stock and repair the actual products as much as possible, due to the difficulty in stably providing the relevant parts and the increasing decisions by motor manufacturers that they cannot be repaired, we have no choice but to terminate the service support for servo motors (MFA series).

Accordingly, we would like to take this opportunity to ask for your understanding and patience as we take the following measures from now on.

Yours sincerely

Note

1. Systems for which support will terminate.

Used in TOSNUC800 and TOSNUC777.2 series Servo motor (MFA series)

※ Models with the following NC systems installed that are used in double-column machines, horizontal boring machines, vertical and horizontal machining centers, and some special machines produced between 1990 and 1999 are eligible.

- TOSNUC800 (February 1990 - September 1999)
- TOSNUC777.2 (May 1991 - November 1998)

2. Termination of support

Support will be terminated as soon as the current inventory is exhausted, or the product is considered unrepairable.

3. Approaches to the future

We will respond to you on a case-by-case basis regarding the possibility of repair, but if the servo motor or control system cannot be repaired, we recommend updating the NC system (mainly the NC control system, operation panel, servo and spindle control system) as a solution.

Thank you for your understanding.